

FIGURE 1

GA = PSTN Gateway Agent GA provides incoming call info (ANI, etc)

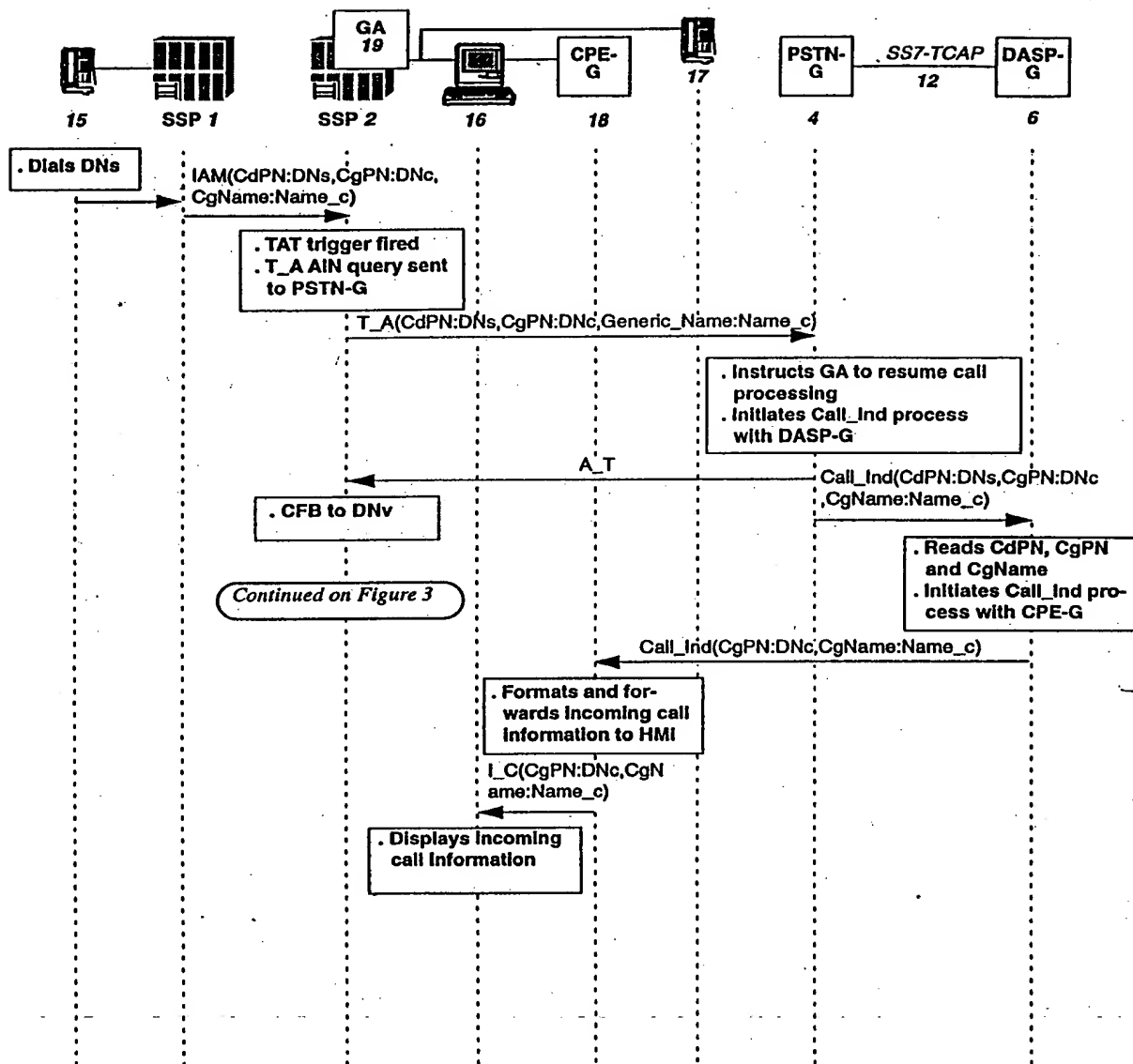


FIGURE 2

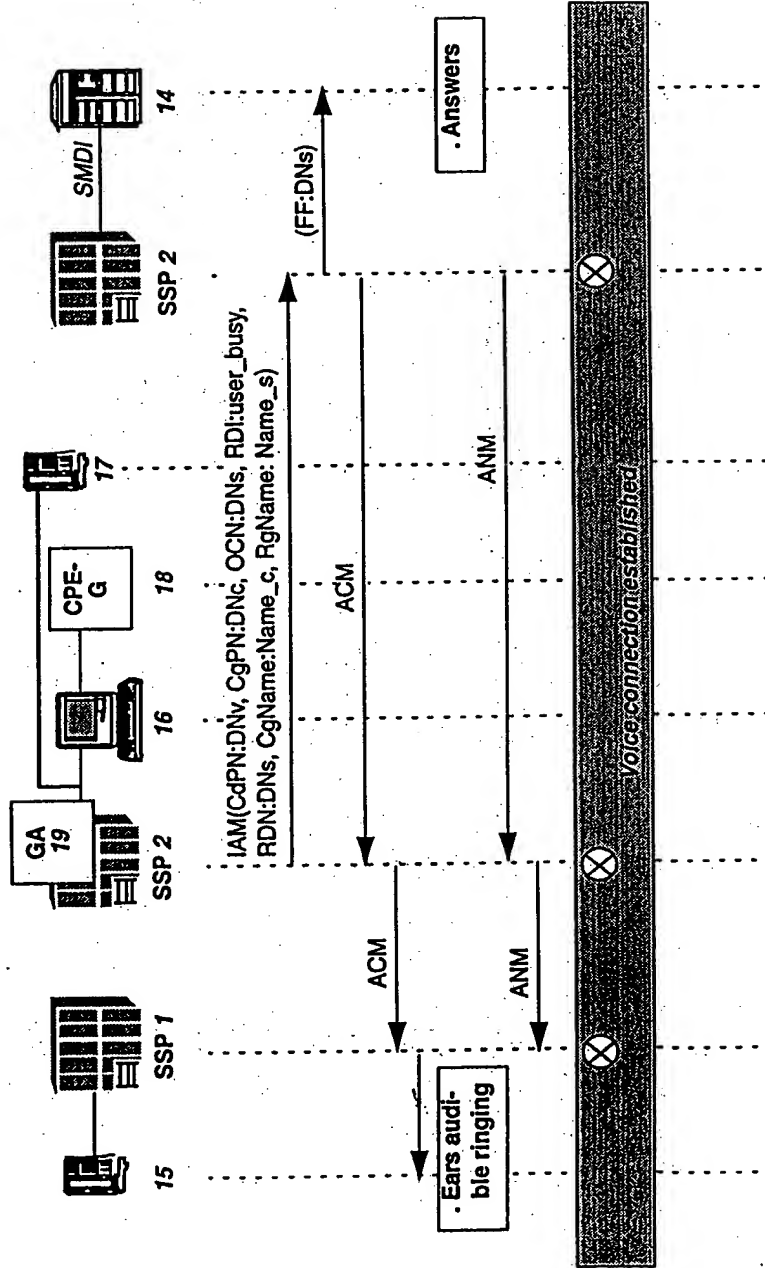


FIGURE 3

09401521 0250160

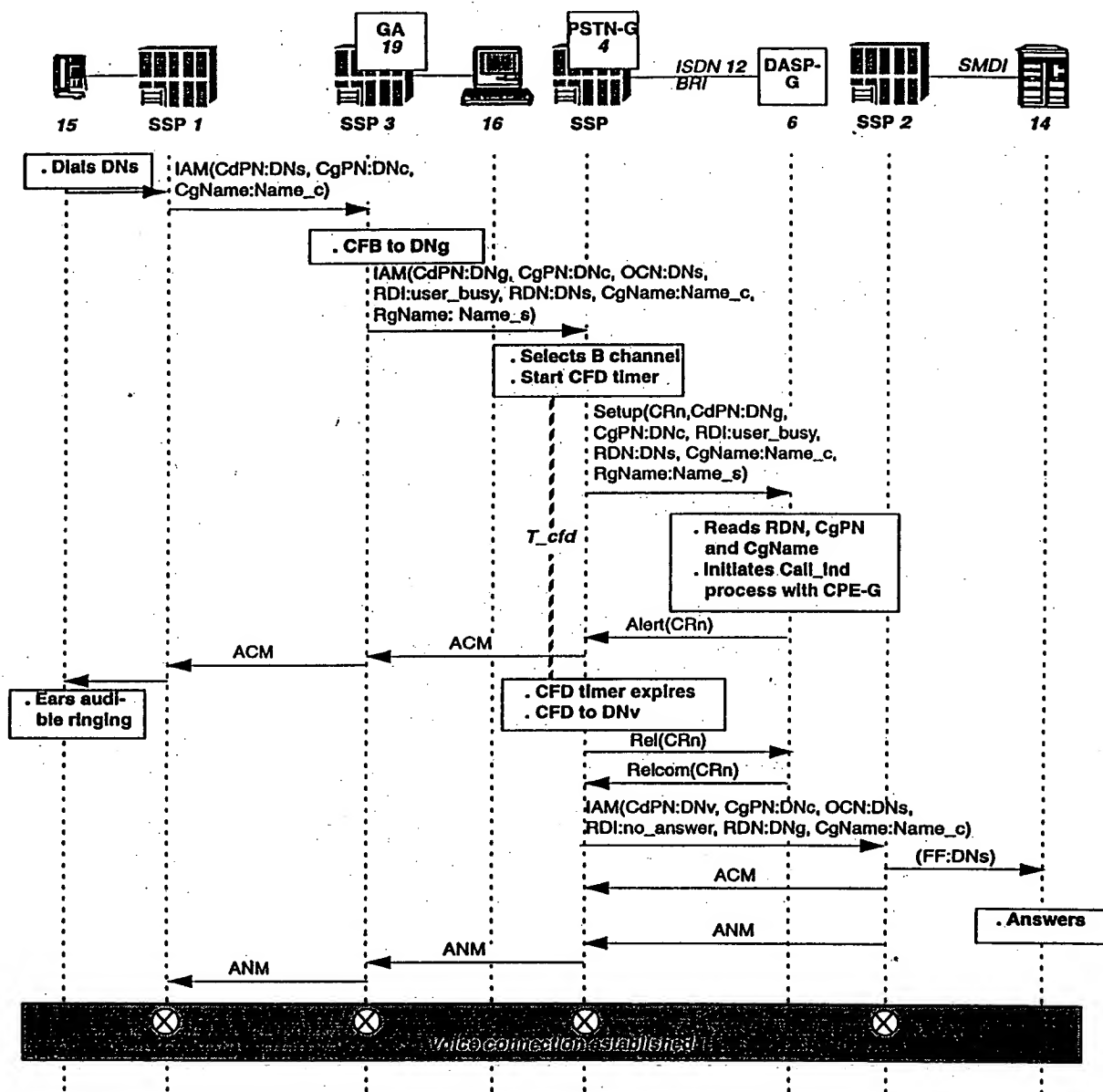


FIGURE 4

00401521.092269

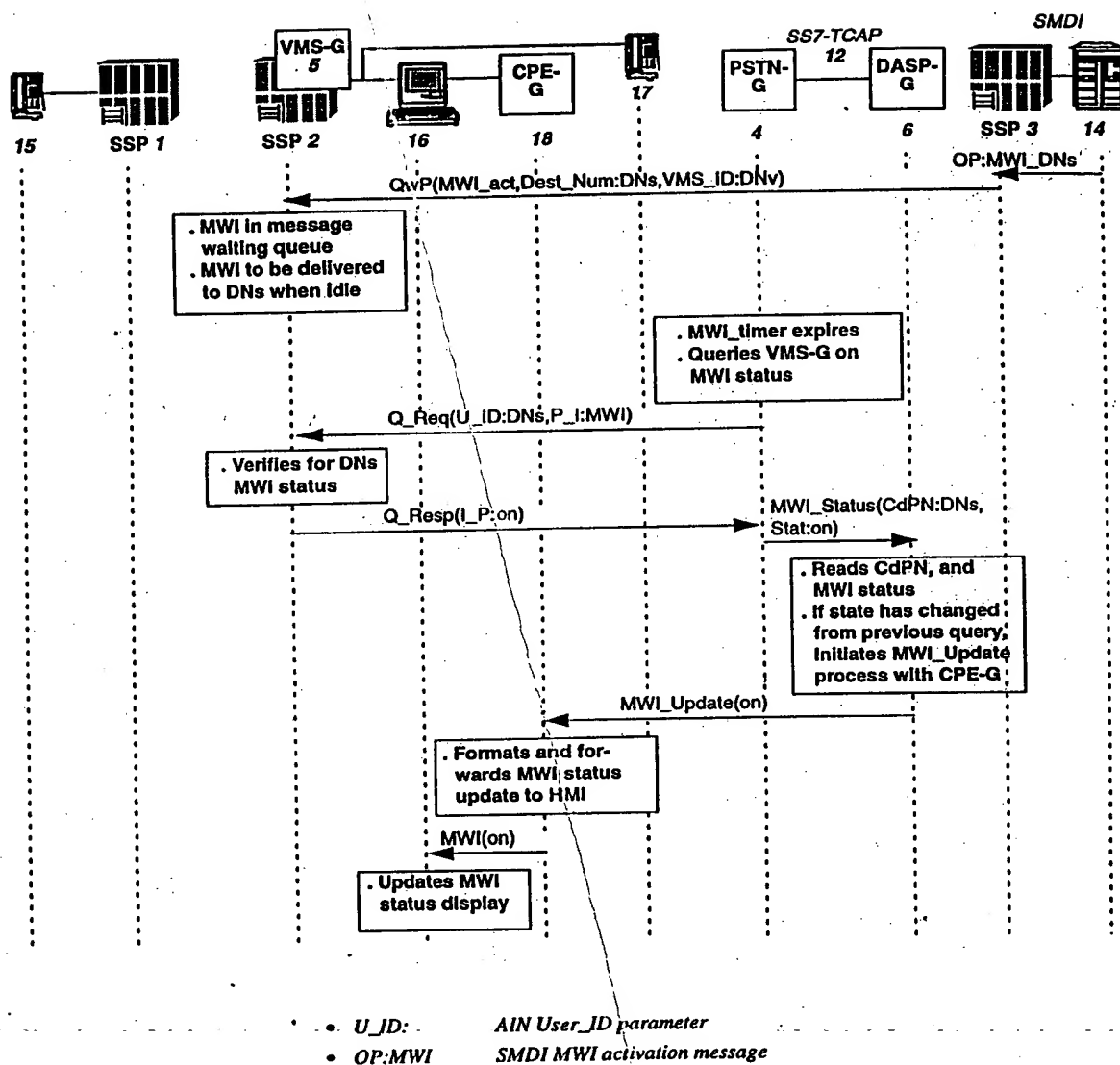


FIGURE 5

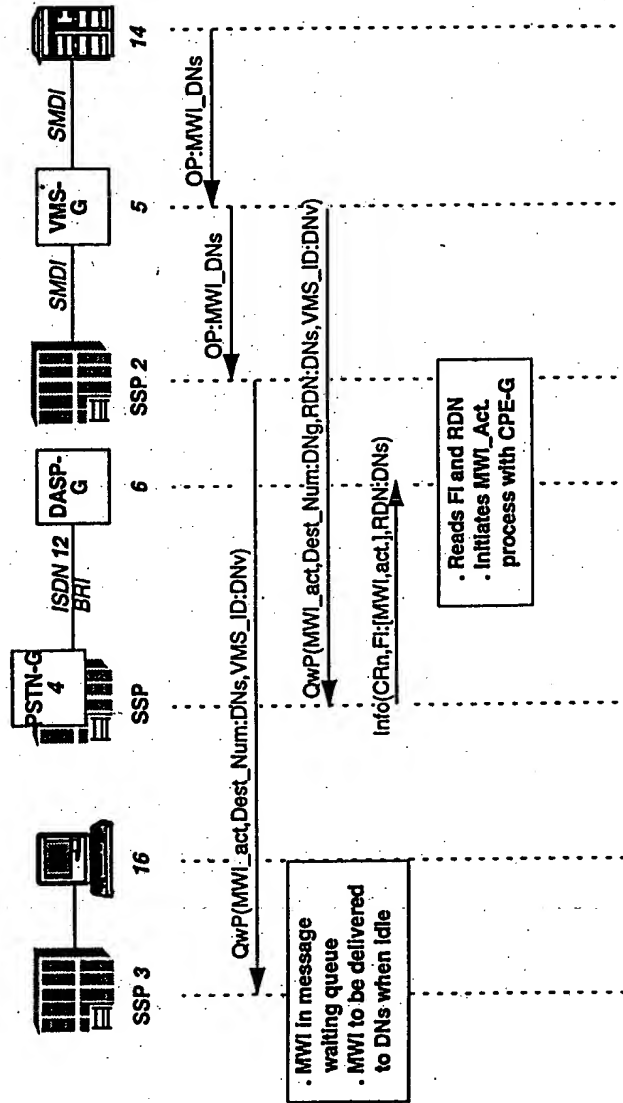


FIGURE 6

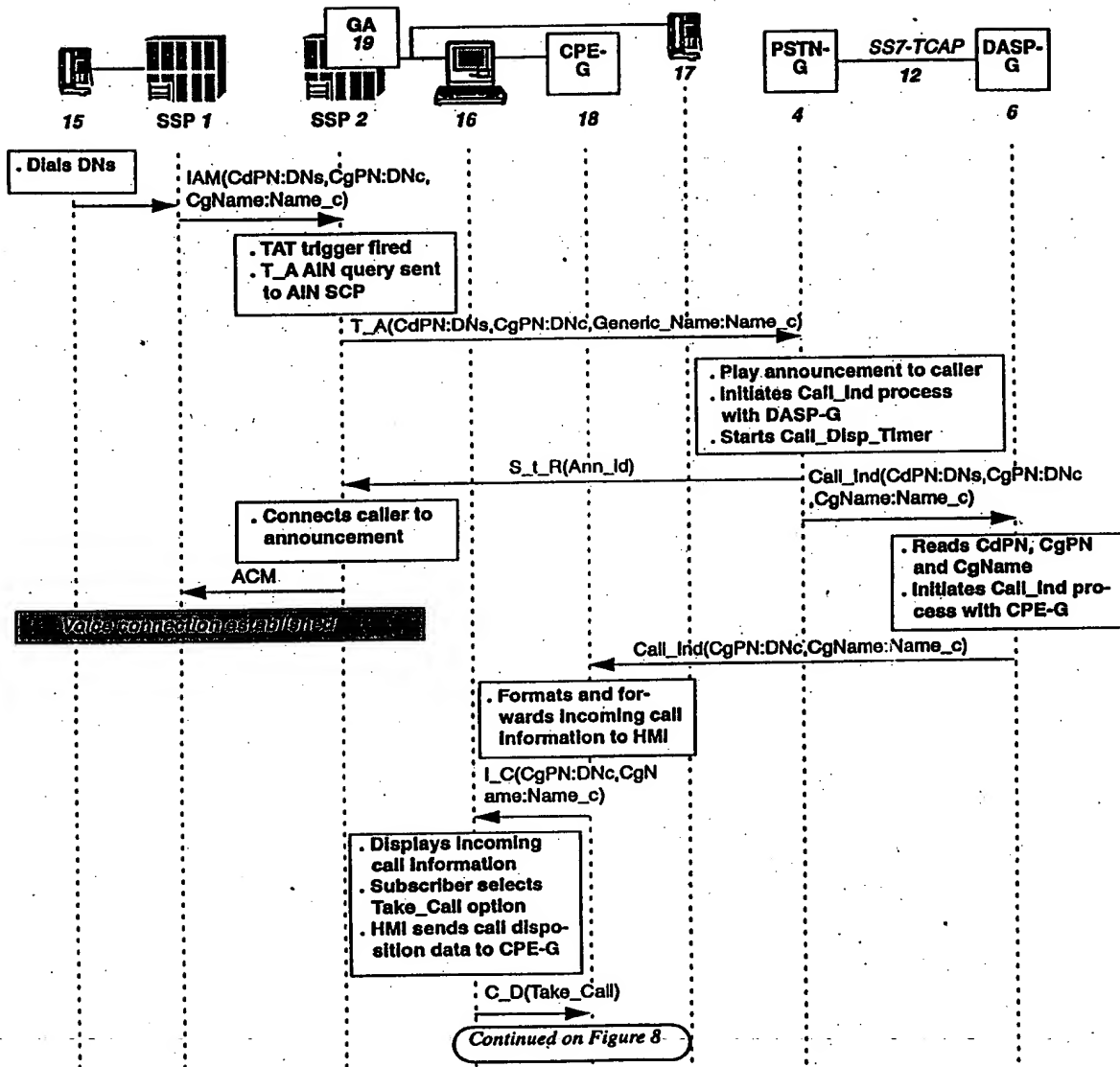


FIGURE 7

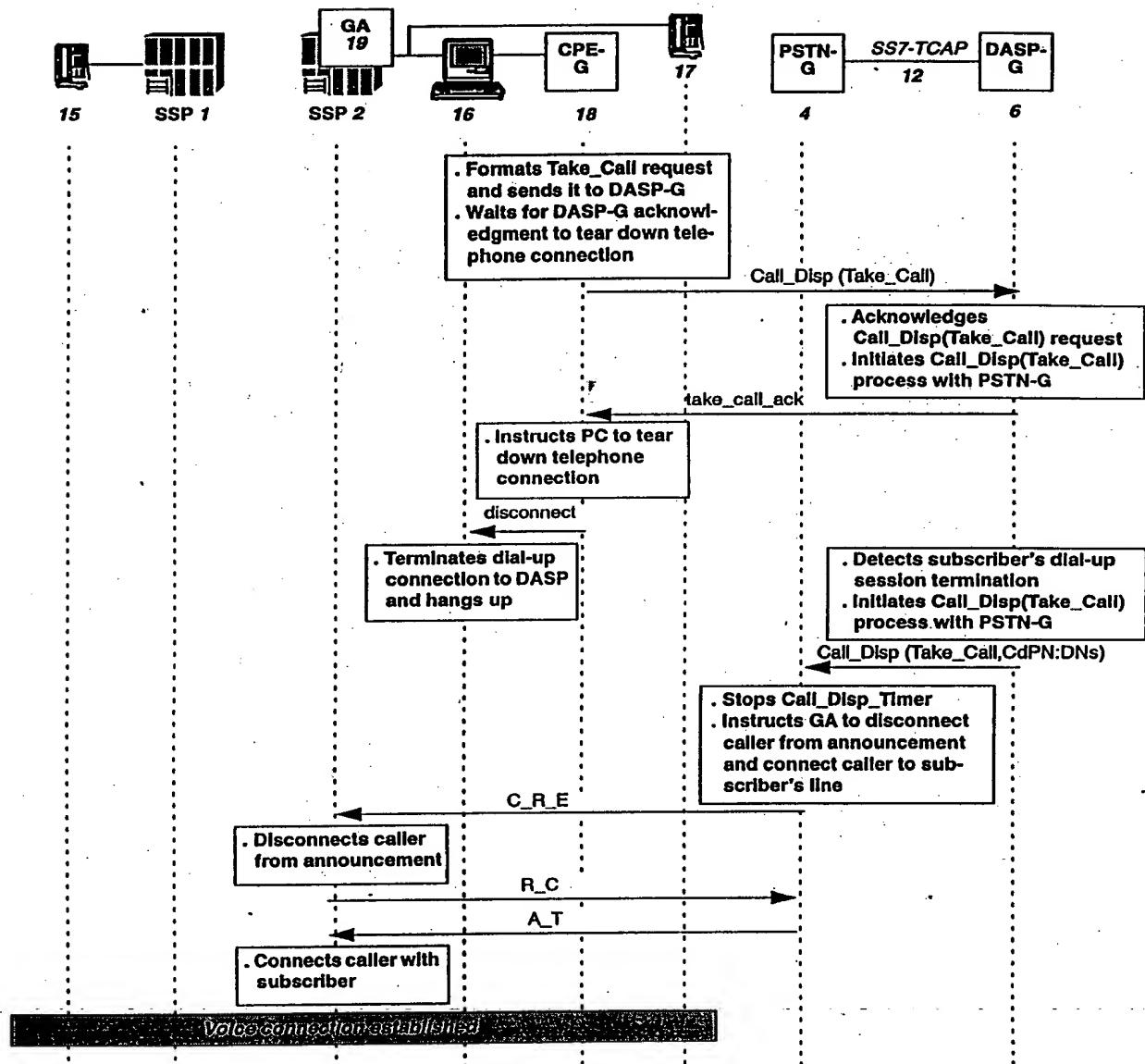


FIGURE 8